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For Immediate Release March 31, 2022

Wichita Falls Sewer Department Can Save Customers Money

Wichita Falls, Texas – If you had a sewer leak anytime during December through March your sewer rate could rise for the year. However, if the leak was fixed by a plumber or you did it yourself your rate can be adjusted to save that increase.

Bring a copy of the invoice from the plumber or your receipt of the parts purchased to make the repair and a letter stating what was fixed to the Utility Collections Office at 1300 7th Street.

Customers have until April 29, 2022 to have the paperwork turned in order for their account to be adjusted.

Another way customers can save a quick \$5 is to sign up for e-statements. A one-time bill credit will be applied for customers who sign up, but only for a limited time. Use the Citizen Self Service on the Utility Payments page or contact the office at (940) 761-7414

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