



Press

Release



wichitafallstx.gov

For Immediate Release

March 29, 2022

MPEC Ticketing Software Change to Ticketmaster

Wichita Falls, Texas – The City of Wichita Falls Multi-Purpose Events Center will be changing ticketing software systems to Ticketmaster, which is a commonly used ticketing system that offers a user-friendly interface, as well as mobile ticketing. Patrons will now have the option for mailed tickets, will call tickets or emailed mobile device tickets. In addition, the new ticketing system will allow the MPEC to move away from the traditional tearing of tickets, to handheld scanning devices for entry to an event.

In order to transition the events to the new system, all ticketed events will not be available for purchase beginning Wednesday, March 30, 2022 at 12:00PM. Once the transition is complete, tickets for all events will be available to purchase again as of Friday, April 1, 2022 at 10:30AM. The MPEC appreciates the public's patience as they transition to a new system that will be more efficient and convenient to use.

All tickets for all events previously purchased before the transition through the prior ticketing system are still valid and will allow admission into an event.

For questions or concerns, please contact the MPEC at (940)716-5500.

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