



Press

Release



wichitafallstx.gov

For Immediate Release

December 28, 2021

Wichita Falls Water Payment Delay

Wichita Falls, Texas – The City of Wichita Falls Utility Collections payment system will be out of operation the morning of December 30, 2021. This is routine end of year software maintenance.

Water bill payments will not be able to be taken online, by phone or by credit card at the payment counter during the time the computer system is down. You can make a payment by cash or check and will be issued a handwritten receipt. However, that payment will not post to your account until the system is back up. Overnight payments are available but will also not post to your account until the system is fully restored.

For further information call the Utility Collections at (940) 761-7414

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