



# Press

# Release



wichitafallstx.gov

**For Immediate Release  
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### **City of Wichita Falls MyH2O Service**

Wichita Falls, Texas – Due to the City of Wichita Falls offices remaining closed, the Utility Collections office would like to remind people of MyH2O. For residents who are concerned with the amount of their water that has been used, potentially from a leak, they can access their personal usage by registering for an account on MyH2O.

#### **How to Sign Up for MyH2O**

1. To register visit [wichitafallstx.gov](http://wichitafallstx.gov), click on utility payments, and then click the link to MyH2O.
2. You will need your account number which is located on your bill. Locate the box that says account-customer number.
3. When registering for MyH2O only use your house number and the numbers to the left of the dash.
4. Once you log-in you can then see how much water has been used on your account.

Due to the Utility Collections department current closure, for water emergencies please call 940-761-4333 and they will assist in any way they can. A manager is monitoring emails and will respond as they can to the emergency requests. Billing questions will be responded to when Utility Collections is reopened for business.

Please continue to monitor our website and social media pages for further updates.

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