



Press

Release



wichitafallstx.gov

For Immediate Release

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Third-Party Bill Pay Services

Wichita Falls, Texas—Please be aware that that the City of Wichita Falls does not contract with and is not affiliated with any third-party bill pay service or services at this time. These are typically online companies who purport to allow customers to pay all of their bills on one website. The City advises that all customers pay their utility bills and municipal court payments directly to the City using the City’s payment portals. This will ensure that payments are properly credited in a timely manner. If customers choose to use a third-party bill payer, they will do so at their own risk. The City has no control over these third party payer sites. If customers choose to make a payment through a third-party and the payment is not received or not received on time, their accounts will be adversely affected.

To pay a utility bill directly through the City’s website please follow this link: wichitafallstx.gov/1437/Utility-Payment-Options

To pay a municipal court fine directly through the City’s website please follow this link: wichitafallstx.gov/441/Paying-Citations

For questions, please contact the Utility Billing Department at 940-761-7414 or Municipal Court at 940-761-7880.